



## PBS Product Support

PBS is dedicated to customer satisfaction and we believe in a strong support system for our customers.

Our Support Team is available to you as follows:

- Support hours are Monday to Friday 5:00 am to 6:00 pm MST, and Saturday 8:00 am to 4:00 pm MST, at 1-800-665-6304 or [supportdesk2@pbssystem.com](mailto:supportdesk2@pbssystem.com)
- Specialized teams include Accounting Support, Service Support, Parts Support, Sales Support and Technical Services Support
- On site and remote support capabilities
- Ability to log incidents by phone, email or internet
- Ability for you to follow the progress of any call through your software
- Training – onsite, remote and online
- 24 X 7 access to help files